

# **Evaluation of Crime Prevention Ottawa Community Investments**

### Introduction

Crime Prevention Ottawa's (CPO) mission is to work with communities to reduce crime and enhance community safety through collaborative evidence-based crime prevention. In order to achieve this mission CPO staff continuously monitor the effectiveness of CPO community investments. At the core of evidence-based programs is the systematic documentation and evaluation of their degree of effectiveness in achieving their intended outcomes, such as the extent of reductions in future crime and victimization, as well as positive changes in the attitudes, behaviours, social opportunities, and productivity of high-risk individuals (youth and adults) (Knutsson & Tilley, 2009)

The report will provide a brief overview of Crime Prevention Ottawa's (CPO) 2013 Community Investments and for the purposes of this report we have elected to use a "Results Based Accountability" (RBA) approach.

### **Purpose of an Evaluation**

The intention of this report is to assess whether the community investments made by CPO since the adoption of the 2013-2016 strategic plan align with the goals of the plan while address emerging safety issues in the community. In addition, in the fall of 2014, the CPO Board of Directors adopted the "Crime Prevention Ottawa Community Investment Policy- A guide for internal decision making". Many of the CPO's community investments are intended to further knowledge and policy development; to support community based crime prevention initiatives, piloting, evaluation and training, which is exemplified in the many grants associated with the gang strategy.

This report will evaluate CPO 2013 Community Investments using the RBA approach. Most of the community investments made in 2013 have now submitted interim or final reports. See Appendix A for a list of specific projects.

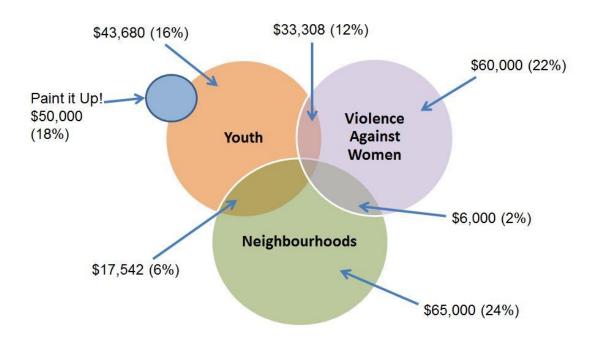
#### **Results Based Accountability**

Friedman defines Results Based Accountability (RBA) as a "disciplined way of thinking and taking action that can be used to improve the quality of life in communities, cities, counties, states and nationals. RBA starts with the ends and works backwards, step by step, to means" (Friedman 2005). Keeping this definition in mind we will proceed by evaluating our effectiveness on the three universal RBA performance measurement categories. "How much did we do?" "How well did we do it?" and "Is anyone better off?" Using these questions allows CPO to measure the effectiveness of our funding practices.

#### How Much Did We Do?

This section will highlight the first RBA performance measure "how much did we do". In order to get a better picture of CPO's performance, It's important to examine how much money was invested in each of CPO's three priorities, **Violence Against Women**, **Crime Affected Neighbourhoods**, **and Youth**. The pie chart below shows the distribution of these investments in relation to reference group approval, noting that a priority area overlap in many of the projects necessitated discussion at multiple reference groups. As shown, we have attempted to balance the investment allocations fairly between neighbourhoods, youth-at-risk and violence against women. Given that Paint it Up! grants are made possible by a directed transfer from the Public Works department, it appears in a separate category on the graph and are not part of this evaluation. For more detail description of projects funded please see **Appendix A**.

Table 1



Now that we have a better picture of how many community invests were made in 2013, here are some highlights of how much we did:

- 258 students from 23 high schools in both the OCDSB and OCSB participated in a youth conference on sexual violence, and social media
- Distributed a total of **8,247** "Don't Be that Guy" posters. "Don't Be that Guy" posters also appeared on **800** OC Transpo Busses for **6** weeks.
- Distributing a total of 7,684 Home Takeover Cards and 1,825 Home Takeover posters.

### How Well Did We Do It?

In each of CPO's three priorities, we seek to leverage partnerships, build capacity, research and innovate, and educate and inform. The next section will highlight the second RBA performance measure "How well did we do it?" This performance measure refers to the quality and effectiveness of our community investments. The chart below highlights the quality and effectiveness of our community investments by looking at how well we did to leverage partnerships, build capacity, research and innovate and educate and inform.

Table 2

Table 2				
Leverage	Build Capacity	Research and	Educate and Inform	
Partnerships		Innovate		
Successfully leveraged	Supported Family	Successfully improved the	Successfully worked with	
partnerships between sex	Services Ottawa to	visibility of silent problems	Family Service Ottawa,	
trade workers in the	promote a culture of	such as Home Takeovers	OCTEVAW and The	
Merivale area and	prevention through the		Ottawa Hospital create	
Carlington CHC, Elizabeth	ILID program.	Helped raise awareness	public awareness	
Fry Society, Aid's		on sexual violence and	campaigns on Violence	
Committee of Ottawa,	Successfully supported	social media by producing	against women, i.e. Don't	
OPH, Somerset West	high school students	research on "Social	be that guy initiative and	
CHC, OPS, and	develop their own	Media, Sexual Violence:	ILID.	
Minwashing Lodge Strom	prevention activities with	Building a Framework for		
van.	regards to the issue of	Prevention"	Successfully delivered	
	sexual assault and social		over 20 workshops on	
3 court house and 1 police	media	Successfully contributed	teen dating and violence	
station tour organized for		to policy development on	to students in grades 7-9.	
immigrant serving	Successfully extended	privacy through the work		
agencies to increase	efforts to contributed to	on the Privacy Impact	Successfully trained	
familiarity with justice	evidence-informed	Assessment and the Post-	another 50 OCDSB	
institutions	capacity in Ottawa to	Incident protocol	teachers in delivering	
	address the issue of		"The Fourth R" program	
Increased collaboration	Home Takeovers		400,000	
between police, schools,			160,000 young people	
families and community	Enhanced coordination		between the ages of 12-	
organizations to prevent	between OPS, OCH and		34 were reached through	
gang involvement for	CHRC's after a major		the "Don't be that Guy"	
siblings at risk.	incident through the Post-		bus poster campaign.	
	Incident Protocol initiative.		A total of 005 people	
			A total of 985 people	
			attended CPO public education and information	
			education and information sessions.	
			sessions.	

## Is Anyone Better Off? Did We Have An Impact?

Although we did not conduct formal evaluations to assess short, medium and long term impacts. The final performance measurement examines whether "anyone is better off" as a result of CPO 2013 community investments. It's important to note here that this section refers to performance measures and accomplishments not population indicators. The section below highlights our performance measures and accomplishments in this area:

- 380 people benefited directly, while 18,075 people benefited indirectly as a result of CPO community Investments in 2013.
- A total 122 new partnerships were created.
- Youth in the "In Love and In Danger" program created a short video (shared across the city) highlighting, teen dating violence and the importance of healthy relationships.
- 227 people reported increased knowledge of rights and responsibilities after participating in the "Youth Criminal Justice: What Parents Should Know" workshop through the CNLF project.
- 64 new partnerships were reported between immigrant serving agencies and mainstream services.
- 84 settlement workers reported having increase knowledge of criminal legal system after participating in the "Youth Criminal Justice: What Parents Should Know" train the trainer workshop.
- 25 youth reported increased knowledge of healthy relationships after participating in the community based Fourth R Healthy Relationship Plus training.
- 50 OCDSB teachers reported increase knowledge of the "The Fourth R" program.
- Increased collaboration between police, schools, families and community organizations to prevent gang involvement for siblings at risk.
- Established shared commitment to increase sharing of information between service providers to benefit families with siblings at risk of gang involvement
- Enhanced coordination between OPS, OCH and CHRC's after a major incident through the Post-Incident Protocol initiative.

In short, we have demonstrated above how the three RBA performance measures, "How Much Did We do?" How Well Did We Do It?" "Is Anyone Better Off" illustrate the quality and effectiveness of our 2013 community investments. We understand that it's difficult to show a causal relationship between direct community investments and crime reduction however, our mission is to contribute to the overall crime reduction and enhance community safety in Ottawa through collaborative evidence- based crime prevention. After all crime prevention is a shared responsibility.

### **Next Steps**

Continuously conducting evaluation of our community investment policy is an important step towards evaluating our progress on the 2013-2016 strategic plan. Moving forward we recommend that CPO staff continue to report on CPO community investments on a yearly basis and build on this evaluation approach.

## **APPENDIX A**

## **CPO Grants 2013**

GRAND TOTAL	\$275,530
PAINT IT UP! (distributed between 8 projects)	\$50,000
YOUTH/VIOLENCE AGAINST WOMEN Family Services Ottawa – ILID (phase 1) Family Services Ottawa – ILID (phase 2) OCTEVAW - Community Consultation on Sexual Violence & Social Media Subtotal	\$9,108 \$20,000 \$4,200 <b>\$33,308</b>
NEIGHBOURHOODS/YOUTH Rideau Rockcliffe CRC - Post-Incident Protocol (Phase 1 - Gang Strategy) Rideau Rockcliffe CRC - Post-Incident Protocol (Phase 2 - Gang Strategy) Subtotal	
NEIGHBOURHOODS/VIOLENCE AGAINST WOMEN Carlington CHC - Sex Worker Drop In Evaluation Subtotal	\$6,000 <b>\$6,000</b>
YOUTH John Howard Society - High-Risk Youth Initiative (Gang Strategy) LASI World Skills - Project evaluation (Gang Strategy) Subtotal	\$36,000 \$7,680 <b>\$43,680</b>
VIOLENCE AGAINST WOMEN Ottawa Hospital – Don't be That Guy Carlington CHC – The Fourth R OCSDB - The Fourth R Subtotal	\$20,000 \$20,000 \$20,000 <b>\$60,000</b>
NEIGHBOURHOODS South East Ottawa CHC - Privacy Impact Assessment OCAPDD - Home Takeovers (as attributed in 2013) Subtotal	\$25,000 \$40,000 <b>\$65,000</b>

## Reference

Friedman, M. (2005). Trying Hard Is Not Good Enough. New York: FPSI Publishing, 11.

**Knutsson, J., & Tilley, N.** (2009) *Evaluating crime reduction initiatives* (Crime Prevention Studies, 24). Monsey, NY: Criminal Justice Press & Cullompton; Devon: Willan.

**Zarinpoush, F.** (2006). Project evaluation guide for nonprofit organizations: Fundamental methods and steps for conducting project evaluation. Toronto: Imagine Canada, iv.



## **Crime Prevention Ottawa**

Partners for a safer community

110 Laurier Avenue West, Ottawa, ON K1P 1J1

## Prévention du Crime Ottawa

Ensemble vers une communauté plus sécuritaire

110, av. Laurier Ouest, Ottawa (Ontario) K1P 1J1

Tél.: 613 580 2424, poste 22454

